

Telephone: **General Enquiries: 01905 765765** OR For the main **County Council Switchboard: 01905 763763**

Address: Worcestershire County Council, County Hall, Spetchley Road, Worcester WR5 2NP

Almost all of Worcestershire County Council's services provide Online Enquiry Forms, which guarantee to respond to you within a given time-frame and also provide you with a Reference Number, in case you wish to contact them again regarding the same enquiry or issue, even over the phone.

The following services may be the responsibility of Worcestershire County Council:

Worcestershire County Council Services (* = Online Form)		
<ul style="list-style-type: none"> • Bridges and Structures* • Drainage and Flooding* • Grit Bins* • Gritting* 	<ul style="list-style-type: none"> • Mud, Oil or Spillage* • Other Road or Pavement Issues* • Overgrown Shrubbery* • Pothole* • Public Rights of Way* 	<ul style="list-style-type: none"> • Street Lights* • Track a Previous Highways Report* • Traffic Lights* • Improvements to walking, cycling, bus or disabled access*



Website: <https://wocrsregservices.gov.uk/>

Email: enquiries@wocrsregservices.gov.uk	Telephone: 01905 822799
At peak times such as Monday/Tuesday morning and the day after a bank holiday, our phone lines can become very busy. As an alternative, many answers to queries can be found on our web pages www.wocrsregservices.gov.uk .	
<ul style="list-style-type: none"> • Dog Service • Nuisances • Licensing 	<ul style="list-style-type: none"> • Pest Control • Pollution • Food & Drink
<ul style="list-style-type: none"> • Health & Safety • Private Water Supplies • Public Health 	



Wyre Forest District Council

Website: <https://www.wyreforestdc.gov.uk/>

General Enquiries: Call Customer Services on **01562 732928** (9am - 5pm Monday - Friday) OR Email: customerservice@wyreforestdc.gov.uk

Operational Services: Call **01562 732528** (Monday - Friday 9am - 5pm) OR Email: operationalservices@wyreforestdc.gov.uk

Wyre Forest District Council Services (* = Online Form)		
<p><u>General Enquiries:</u></p> <ul style="list-style-type: none"> • Council tax or non-domestic rates* • Housing benefit* • Planning* • Arts and entertainment* • Elections and voting* • Housing* • Community safety and anti-social behaviour* • Parks and green spaces* • Ranger services* 	<p><u>Operational Services:</u></p> <ul style="list-style-type: none"> • Rubbish, waste and recycling* • Parking services* • Street care and cleaning* 	<p><u>Other:</u></p> <ul style="list-style-type: none"> • Tourist information* - 0845 6077819 OR Email: BewdleyTIC@visitwyreforest.co.uk • Building control - 01562 732928



BEWDLEY Town Council

Website: <https://www.Bewdleytowncouncil.org>

If you have concerns in the local area, you can contact one of our Town Councillors, whose details are available on our Website.		
Contact Details:	Telephone: 01299 400157	Email: Office@bewdleytowncouncil.org
Opening Times:	9am to 3:30pm, Monday to Friday (Except Wednesdays)	
You can also visit our Office at 25(A) Load Street, Bewdley, Worcestershire DY12 2AE (Next door to Perrigo's Opticians, opposite the entrance to St Anne's Church)		



Website: <https://www.gov.uk/government/organisations/environment-agency>

General Enquiries Email: enquiries@environment-agency.gov.uk	General Enquiries Telephone: 03708 506 506 (Monday to Friday, 8am to 6pm)	Floodline Telephone: 0345 988 1188 (24 hour service):
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